



Organisational responsibility for managing knowledge continuity has traditionally been ill-defined: only recently has this issue become a leadership concern in the Boardroom. Some hard facts:

- * Increasing **job mobility**: the Institute of Employment research estimates that 13.5m skilled UK employees will change jobs over the next 10 years

- * Introduction of **age-related employment legislation**: according to a Personnel Today survey, 69% of HR professionals admit that their company is unprepared for an ageing workforce

- * Increasing **complexity of decision-making**: Forrester has estimated that the volume of information within data warehouses is growing at more than 50% p.a.

- * A very real **business case**: a world-renowned engineering firm recently stated that “the knowledge capture for a veteran systems engineer saved us over £200,000”.

Success Story

British Energy Group plc asked us to help them to preserve and develop the vital expertise which keeps Britain’s nuclear power stations running safely on stream, by ensuring a successful transition to the next generation of nuclear engineers, also creating an Intranet-based knowledge repository.

“We have been impressed by KorteQ’s professionalism, their ability to get a complex job completed on time, and their experience of working in teams with our staff. We are achieving rapid results from this knowledge acquisition project.”

David Barber, Head of Engineering

KorteQ Offering

Our practitioner training and facilitation methods draw on the experience of over 300 implementation cases and offer a range of techniques dependent on the client need and resource available:

- * **Classic Knowledge Acquisition (1 week training course)**: equips your own people with the full range of knowledge transfer techniques necessary to scope out and conduct a broad-ranging in-house knowledge acquisition programme
- * **Rapid Knowledge Acquisition (on-site KA support)**: for clients who prefer to secure active facilitation and programme management support for an intensive KA initiative
- * **Expert Masterclass**: a video-based technique which pits the wits of the expert against a panel of peers in a half-day workshop and delivers a fully indexed DVD output.

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