

Underpinning a drive to “**enhance Station performance through safe and effective delivery of projects**” the Projects Division at EDF Energy - Existing Nuclear is working with its prime contracting partners to share knowledge and experience. With over 300 staff geographically dispersed across nine locations, the ***systematic capture, accessibility and exploitation of vital intelligence is fundamental to this mission.***

KorteQ Limited has helped the Projects Division to embed a new ***Lessons-Learnt Methodology*** (LLM) within their daily ways of working. Focusing initially on the people and the process aspects, KorteQ developed the LLM in line with current “corrective action” procedures to ensure coherent knowledge management throughout the lifecycle of each project, and across sites.



Using a secure and scalable Microsoft SharePoint platform for the LLM database and knowledge sharing, the inbuilt performance tracking shows that around 100 lessons per month are being captured and segmented according to the action required.

The ability to access vital know-how and experience instantly at the point of need is valued by delivery team members. Moreover, the embedded learning (replicating successful practices and minimising risk) has accelerated the development of the Division’s project management skills and capability.

Paul Venn, Continuous Improvement Manager during the methods development and roll-out, recognises the strong business benefits being achieved from the LLM:

“We have been very pleased with KorteQ’s demonstrated capability to design and deliver a practical system that is effective for use by our teams. It has resulted in it being a painless process from our perspective and I am particularly pleased with their disciplined project management and ability to achieve the buy-in at all levels and across the multiple sites within our Division, which has accelerated the benefits we are achieving from Lessons-Learnt.”

